

Incident Detail Report

Incident Status Closed
Incident Number 21-0066789
Incident Date 5/7/2021 11:10:50

Incident Information

Incident Type:	MED - BRAVO BLS	Alarm Level:	1
Priority:	MED-BRAVO	Problem:	ASLT-Unk status assault
Determinant:		Agency:	Memphis Fire Department
Base Response #:		Jurisdiction:	Suppression
Confirmation #:		Division:	Division 1
Taken By:	Teal, Toni	Battalion:	Battalion 6
Response Area:	ST13	Response Plan:	MED-1 UNIT BLS
Disposition:	CC-Call Completed	Command Ch:	
Cancel Reason:		Primary TAC:	
Incident Status:	Closed	Alternate TAC:	
Certification:		Delay Reason:	
Longitude:	89973436	Latitude:	35137029
MGRS:	16SBD2908092287	UTM:	16S 229081 3892287

Incident Location

Location Name:	BANK OF AMERICA	County:	SHELBY
Address:	2731 Union Ext	Location Type:	
Apartment:		Cross Street:	WALNUT GROVE RD/POPLAR AVE
Building:		Tow Provider Area:	
City, State, Zip:	MEMPHIS, TN 38112	Map Reference:	187-C

Call Receipt

Caller Name:	AT&T MOBILITY	Call Back Phone:	(901) 456-6425
Method Received:		Caller Location:	
Caller Type:		Caller Apt/Bldg:	/
Caller Address:		Caller County:	
Caller City, State, Zip:			

Time Stamps

Description	Date	Time	User
Phone Pickup	5/7/2021	11:10:50	
1st Key Stroke	5/7/2021	11:10:50	
In Pending Queue	5/7/2021	11:11:42	
Call Taking Complete	5/7/2021	11:11:43	Teal, Toni
1st Unit Assigned	5/7/2021	11:13:47	
1st Unit Enroute	5/7/2021	11:15:01	
1st Unit Arrived	5/7/2021	11:49:49	
Incident Under Control			
Time Sent to Other CAD			
Incident Closed	5/7/2021	12:40:41	Cole-McNeil, Latina

Elapsed Times

Description	Time
Received to In Queue	00:00:52
Call Taking	00:00:53
In Queue To 1st Assign	00:02:05
Call Received to 1st Assign	00:02:57
Assigned to 1st Enroute	00:01:14.5
Enroute to 1st Arrived	00:34:47.6
Incident Duration	01:29:51

ANI/ALI Calls

Time Received	Phone Number	Address	City
5/7/2021 11:10 AM	(901) 456-6425		MEMPHIS
5/7/2021 11:20 AM	(901) 921-9324		MEMPHIS

Units Assigned

Unit	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
EU005	5/7/2021 11:13:47	CC-Call Completed	5/7/2021 11:15:01		5/7/2021 11:49:49			5/7/2021 12:40:41		0	

Personnel Assigned

Unit	Name
EU005	Erwin, Jerry W. (3103) - FIREFIGHTER PARAMEDIC

Pre-Scheduled Information

No Pre-Scheduled Information

Special Equipment

No Special Equipment

Transports

Unit	Location/Address	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
EU005	Baptist East Hospital / 6019 WALNUT GROVE RD MEMPHIS, TN 38120		D-Default	D-Default	0.0/0.0/0.0	5/7/2021 11:49:52	5/7/2021 12:02:09	5/7/2021 12:40:41

Transport Legs

No Transport Legs

Comments

Report Generated: 6/23/2021 14:59:25

Date	Time	User	Type	Confidential	Comment
5/7/2021	11:10:50	SYS	Response		00002
5/7/2021	11:11:43	TT	Response		VP...FIGHTING INSIDE OF BANK
5/7/2021	11:20:27	SYS	Response		[Appended, 11:20:37] 00002
5/7/2021	11:20:37	ME	Response		Duplicate call appended to incident at 11:20:37
5/7/2021	11:24:58	AMA	Response		EU005 STAG AT TILMAN//WG
5/7/2021	11:37:49	ME	Response		EU005 MPD SC

Address Changes

No Address Changes

Priority Changes

No Priority Changes

Transport Changes

No Transport Changes

Transport Priority Changes

No Transport Priority Changes

Alarm Level Changes

Date	Time	User	Changed to Alarm
5/7/2021	11:13:47	Cole-McNeil, Latina	Alarm

Activity Log

Date	Time	Unit	Activity	Location	Log Entry	User
5/7/2021	11:11:42		Incident in Waiting Queue			
5/7/2021	11:11:42		ANI/ALI Statistics		INT Insert:May 07 2021 11:10:50 / INT SendNP:May 07 2021 11:10:49 / WS RecvNP:May 07 2021 11:10:49 / WS Process:May 07 2021 11:11:42	TT
5/7/2021	11:11:43		UserAction		User clicked Exit/Save	TT
5/7/2021	11:11:43		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
5/7/2021	11:11:44		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
5/7/2021	11:11:44		Incident in Waiting Queue Timer Clear			
5/7/2021	11:11:50		Read Comment		Comment for Incident 606 was Marked as Read.	LC
5/7/2021	11:13:41		UserAction		User clicked Initial Assign	LC
5/7/2021	11:13:43		Initial Assignment		The following unit(s) is (are)	LC

					recommended for assignment: EU005 (00:06:22),EU002 (00:12:39)	
5/7/2021	11:13:46		Initial Assignment		The following unit(s) is (are) cleared from assignment: EU002	LC
5/7/2021	11:13:47	EU005	Dispatched	2731 Union Ext [BANK OF AMERICA]		LC
5/7/2021	11:13:47		Recommend Primary TAC Channel Failed	2731 Union Ext	Failed to recommend radio channel from Group ALL Channels for 21-0066789. Reason: Radio Channel Group ALL Channels has no available radio channels	LC
5/7/2021	11:14:46		UserAction		User clicked Exit/Save	AMA
5/7/2021	11:15:01	EU005	Enroute	2731 Union Ext [BANK OF AMERICA]	Responding From = FS-24.	F-4018
5/7/2021	11:20:37		Duplicate Call Warning		Duplicate Call Warning - New call appended to incident	ME
5/7/2021	11:20:38		Read Comment		Comment for Incident 606 was Marked as Read.	ME
5/7/2021	11:20:41		UserAction		User clicked Exit/Save	ME
5/7/2021	11:22:02		UserAction		User clicked Exit/Save	AMA
5/7/2021	11:23:00		Incident Late		Active incident marked as late	
5/7/2021	11:23:15		UserAction		User clicked Exit/Save	LC
5/7/2021	11:25:00		UserAction		User clicked Exit/Save	AMA
5/7/2021	11:38:17		Read Comment		Comment for Incident 606 was Marked as Read.	AMA
5/7/2021	11:38:22		UserAction		User clicked Exit/Save	AMA
5/7/2021	11:42:03		UserAction		User clicked Exit/Save	AMA
5/7/2021	11:49:49	EU005	On Scene	2731 Union Ext [BANK OF AMERICA]		F-4018
5/7/2021	11:49:52	EU005	Transport	6019 WALNUT GROVE RD [Baptist East Hospital]	Odometer - 0.0	F-4018
5/7/2021	11:49:52	EU005	Transport	6019 WALNUT GROVE RD [Baptist East Hospital]	Transport Priority - D-Default; Protocol - D-Default	F-4018
5/7/2021	11:50:43		UserAction		User clicked Exit/Save	AMA
5/7/2021	12:02:09	EU005	At Hospital	6019 WALNUT GROVE RD [Baptist East Hospital]		F-4018
5/7/2021	12:02:09	EU005	Transport Time	6019 WALNUT GROVE RD [Baptist East Hospital]	Depart Scene Time: 05/07/2021 11:49:52, Arrive Destination Time: 05/07/2021 12:02:09	F-4018
5/7/2021	12:40:41	EU005	Available	6019 WALNUT GROVE RD [Baptist East Hospital]		LC

5/7/2021	12:40:41	EU005	Disposition	BANK OF AMERICA	CC-Call Completed	LC
5/7/2021	12:40:41	EU005	Response Closed	BANK OF AMERICA	Response Disposition: CC-Call Completed	LC

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
5/7/2021	11:10:50	Address	35° 08'12.56"N / 089° 58'22.2"W	2624-2701 POPLAR AVE	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:50	Latitude	0	35136822	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:50	Longitude	0	89972832	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:50	Call_Back_Phone		(901) 456-6425	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:50	Address	(Blank)	35° 08'12.56"N / 089° 58'22.2"W	New Entry	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:52	Jurisdiction		Suppression	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:52	Division		Division 1	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:52	Battalion		Battalion 6	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:52	Response_Area		ST13	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:10:52	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:11	Address	(Blank)	2731 UNION	New Entry	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:12	Address	2731 UNION	2731 UNION EXT	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:12	Latitude	35136822	35137029	Entry Selected/Returned from	Response_Master_Incident	CAD-C90M3W2	TT

5/7/2021	11:11:12	Longitude	89972832	89973436	GeoLocator Entry Selected/Returned from GeoLocator	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:13	Jurisdiction		Suppression	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:13	Division		Division 1	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:13	Battalion		Battalion 6	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:13	Response_Area		ST13	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:13	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:17	Location_Name		BANK OF AMERICA	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:41	Problem		ASLT-Unk status assault	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:41	Response_Plan		MED-1 UNIT BLS	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:41	DispatchLevel		BLS Pilot	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:41	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:41	Priority_Description		MED-BRAVO		Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:41	Priority_Number	0	8		Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:41	Incident_Type		MED - BRAVO BLS	(Response Viewer)	Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:43	Pickup_Map_Info		187-C		Response_Transports	CAD-C90M3W2	TT
5/7/2021	11:11:43	Map_Info		187-C		Response_Master_Incident	CAD-C90M3W2	TT
5/7/2021	11:11:50	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CAD-C90L3W2	LC
5/7/2021	11:20:38	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CAD-F9Q83Y2	ME
5/7/2021	11:38:17	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CAD-C8ZJ3W2	AMA

Custom Time Stamps

No Custom Time Stamps

Custom Data Fields

No Custom Data Fields

Case Number

No Case Numbers

Attachments

No Attachments

Dispositions

Date	Time	Unit	Disposition	User
5/7/2021	12:40:41	EU005	CC-Call Completed	Cole-McNeil, Latina

Supplemental Person

No Supplemental Persons

Supplemental Property

No Supplemental Property

Supplement Vehicle

No Supplemental Vehicles

Supplemental Weapon

No Supplemental Weapons