

COVER PAGE

IN THE CIRCUIT COURT OF PULASKI COUNTY, ARKANSAS

CIVIL DIVISION

STATE OF ARKANSAS, *ex rel.* LESLIE RUTLEDGE,
ATTORNEY GENERAL,

Plaintiff,

vs.

FAMILY DOLLAR STORES, INC.; DOLLAR TREE,
INC.; FAMILY DOLLAR SERVICES, LLC; and
FAMILY DOLLAR STORES OF ARKANSAS, LLC

Defendants

Case No. _____

COMPLAINT

EXHIBIT A
(Food Inspection Reports)



Manufactured/Wholesale Food Inspection Report

Arkansas Department of Health Environmental Health Protection Services 501-661-2171 4815 W Markham ST Little Rock, AR 72205	No. Of Violations	1	Start Date: 3/3/2021 End Date: 3/3/2021 Inspection ID : 203583
	No. Of Repeat Violations	1	

Establishment: FAMILY DOLLAR DISTRIBUTION	Address: 1800 FAMILY DOLLAR N PARKWAY PKWY	City/State: WEST MEMPHIS, AR	Zip: 72301	County: Crittenden
License/Permit#:	License Holder: FAMILY DOLLAR INC	Inspection Reason: Complaint	Risk Category: Low Priority	Telephone: 8707025879

GENERAL PROVISIONS

GENERAL PROVISIONS	
110.1 PERSONNEL	In

BUILDINGS AND FACILITIES

BUILDINGS AND FACILITIES	
110.2 PLANTS AND GROUNDS	In
110.35 SANITARY OPERATIONS	Out
110.37 SANITARY FACILITIES AND CONTROLS	In

EQUIPMENT

EQUIPMENT	
110.4 EQUIPMENT AND UTENSILS	In

PRODUCTION AND PROCESS CONTROLS

PRODUCTION AND PROCESS CONTROLS	
110.8 PROCESSES AND CONTROLS	In
110.93 WAREHOUSING AND DISTRIBUTION	In

DEFECTIVE ACTION LEVELS

DEFECTIVE ACTION LEVELS	
110.11 NATURAL OR UNAVOIDABLE DEFECTS	In

PERMITS, INSPECTIONS AND PLAN REVIEW

PERMITS, INSPECTIONS AND PLAN REVIEW	
111.1 PERMITS INSPECTIONS AND PLAN REVIEW	In

P - Priority PF- Priority Foundation C - Core

Item Number	Violation of Code	Priority Level	Comment	Correct By Date
110.35	110.35(c)	C	Effective measures are not being taken to exclude vermin or pests from the warehouse areas and protect against the contamination of food on the premises by vermin or pests. Specifically, I observed significant rodent activity on aisles 28-34 where human and pet food is stored. I observed live and dead rodents in this area. I observed products that had been contaminated by rodents. This product was disposed on site.	3/19/2021

Additional Notes

Management stated that the firm is aware of the current rodent issues at the facility. Mr. Learned stated that the issue has been ongoing for approximately 60 days. The firm currently has a 3rd party pest company, Presto X, servicing the facility 3 times weekly to control the issue in this area. Mr. Learned stated that the firm has a policy in which states if product has any evidence of pest activity, gnawing, droppings, etc., the entire pallet is disposed in the onsite compacter.

I discussed with management the need to enhance sanitation in the affected areas. Mr. Learned stated that the area had been cleaned within the past month, but I observed excess spillage and nesting materials underneath pallets in aisles 28-34. Mr. Learned stated that all of the pallets will be removed and the area underneath will be cleaned.

FOOD DISPOSALS

Item	Disposal Type	Disposition Type	Pounds	Description
------	---------------	------------------	--------	-------------

Other	On Site Compaction / Denature		80.00	Golden Valley Ranch
Other	On Site Compaction / Denature		150.00	V8 Juice
Other	On Site Compaction / Denature		60.00	Motts Apple Sauce
Other	On Site Compaction / Denature		300.00	Blueberry muffin mix
				Total Pounds: #Error

Visit Date	Person in Charge	Person In Charge Sig.	Sig Date	Inspector	Inspector Signature	Sig Date	Time In	Time Out
3/3/2021	Bruce Learned	<i>Bruce Learned</i>	3/3/2021	Louis Nevala	<i>Louis Nevala</i> #933	3/3/2021	9:40 AM	12:15 PM

Visit healthy.arkansas.gov



Manufactured/Wholesale Food Inspection Report

Arkansas Department of Health Environmental Health Protection Services 501-661-2171 4815 W Markham ST Little Rock, AR 72205	No. Of Violations	1	Start Date: 3/19/2021 End Date: 3/19/2021 Inspection ID : 205757
	No. Of Repeat Violations	1	

Establishment: FAMILY DOLLAR DISTRIBUTION	Address: 1800 FAMILY DOLLAR N PARKWAY	City/State: WEST MEMPHIS, AR	Zip: 72301	County: Crittenden
License/Permit#:	License Holder: FAMILY DOLLAR INC	Inspection Reason: Follow-up	Risk Category: Low Priority	Telephone: 8707025879

GENERAL PROVISIONS	
GENERAL PROVISIONS	
110.1 PERSONNEL	In
BUILDINGS AND FACILITIES	
BUILDINGS AND FACILITIES	
110.2 PLANTS AND GROUNDS	In
110.35 SANITARY OPERATIONS	Out, R
110.37 SANITARY FACILITIES AND CONTROLS	In
EQUIPMENT	
EQUIPMENT	
110.4 EQUIPMENT AND UTENSILS	In
PRODUCTION AND PROCESS CONTROLS	
PRODUCTION AND PROCESS CONTROLS	
110.8 PROCESSES AND CONTROLS	In
110.93 WAREHOUSING AND DISTRIBUTION	In
DEFECTIVE ACTION LEVELS	
DEFECTIVE ACTION LEVELS	
110.11 NATURAL OR UNAVOIDABLE DEFECTS	In
PERMITS, INSPECTIONS AND PLAN REVIEW	
PERMITS, INSPECTIONS AND PLAN REVIEW	
111.1 PERMITS INSPECTIONS AND PLAN REVIEW	In

P - Priority PF- Priority Foundation C - Core

Item Number	Violation of Code	Priority Level	Comment	Correct By Date
110.35	110.35(c)	C	Effective measures are being taken to address previous issues regarding rodent activity in the food storage area. Specifically, I observed rodent activity in aisles 28-34. The activity observed were caught on sticky traps and in mechanical traps. The floor below each row has been cleaned since the previous inspection. I did observe a live rodent.	8/11/2021

Additional Notes

The pest control is coming three times a week. Records from those visits were reviewed. The firm has cleaned under the racks throughout the facility. The firm has implemented a new sanitation policy which includes continuous sanitation in aisles 28-34. The firm has also completed a thorough inspection of the facility and have identified, sealed, and are maintaining weak point dicover throughout the facility.

FOOD DISPOSALS				
Item	Disposal Type	Dispositon Type	Pounds	Description
Other	On Site Compaction / Denature		200.00	V8 juice
Other	On Site Compaction / Denature		200.00	Macaroni shells and cheese

Other	On Site Compaction / Denature		200.00	Swanson Chicken bouillon
				Total Pounds: #Error

Visit Date	Person in Charge	Person In Charge Sig.	Sig Date	Inspector	Inspector Signature	Sig Date	Time In	Time Out
3/19/2021	Bruce Learned	<i>B. Learned</i>	3/19/2021	Ryan Gildner	<i>Ryan J. Gildner</i>	3/19/2021	9:32 AM	12:15 AM
3/19/2021	Bruce Learned	<i>B. Learned</i>	3/19/2021	Louis Nevala	<i>Louis Nevala</i> #933	3/19/2021	9:32 AM	12:15 AM

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Manufactured/Wholesale Food Inspection Report

Arkansas Department of Health Environmental
 Health Protection Services
 501-661-2171
 4815 W Markham ST
 Little Rock, AR 72205

No. Of Violations	1
No. Of Repeat Violations	1

Start Date: 4/2/2021
 End Date: 4/2/2021
 Inspection ID : 206971

Establishment: FAMILY DOLLAR DISTRIBUTION	Address: 1800 FAMILY DOLLAR N PARKWAY	City/State: WEST MEMPHIS, AR	Zip: 72301	County: Crittenden
License/Permit#:	License Holder: FAMILY DOLLAR INC	Inspection Reason: Complaint	Risk Category: Low Priority	Telephone: 8707025879

GENERAL PROVISIONS

GENERAL PROVISIONS

110.1 PERSONNEL

In

BUILDINGS AND FACILITIES

BUILDINGS AND FACILITIES

110.2 PLANTS AND GROUNDS

In

110.35 SANITARY OPERATIONS

Out, R

110.37 SANITARY FACILITIES AND CONTROLS

In

EQUIPMENT

EQUIPMENT

110.4 EQUIPMENT AND UTENSILS

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PRODUCTION AND PROCESS CONTROLS

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PERMITS, INSPECTIONS AND PLAN REVIEW

PERMITS, INSPECTIONS AND PLAN REVIEW

111.1 PERMITS INSPECTIONS AND PLAN REVIEW

In

P - Priority PF- Priority Foundation C - Core

Item Number	Violation of Code	Priority Level	Comment	Correct By Date
110.35	110.35(c)	C	Effective measures are not being taken to exclude vermin or pests from the warehouse areas and protect against the contamination of food on the premises by vermin or pests. Specifically, I observed rodent activity on aisles 28-34 where human and pet food is stored. I observed live rodents in this area. I observed products that had been contaminated by rodents. This product was disposed on site.	8/19/2021

Additional Notes

I discussed the complaint and pictures with management. They stated that the firm has implemented product inspection before being picked and placed on a pallet. The firm continues to complete continuous sanitation in these aisles. The firm also continues to receive service form a contract pest control company.

FOOD DISPOSALS

Item	Disposal Type	Disposition Type	Pounds	Description
Other	On Site Compaction / Denature		200.00	Welches Squeezable
Other	On Site Compaction / Denature		150.00	Shredded Wheat
Other	On Site Compaction / Denature		400.00	Sunny Delight

Total Pounds: #Error

Visit Date	Person in Charge	Person In Charge Sig.	Sig Date	Inspector	Inspector Signature	Sig Date	Time In	Time Out
4/2/2021	Bruce Learned	B- <i>Learned</i>	4/2/2021	Louis Nevala	<i>Louis Nevala</i> #133	4/2/2021	9:55 AM	11:15 AM

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FAMILY DOLLAR STORES OF ARKANSAS, LLC

Defendants

Case No. _____

COMPLAINT

EXHIBIT B

(FDA Safety Alert)

FDA NEWS RELEASE

FDA Alerts the Public to Potentially Contaminated Products from Family Dollar Stores in Six States

For Immediate Release:

February 18, 2022

[Español \(/news-events/press-announcements/la-fda-alerta-al-publico-sobre-productos-potencialmente-contaminados-de-las-tiendas-family-dollar-en\)](#)

Today, the U.S. Food and Drug Administration is alerting the public that several categories of FDA-regulated products purchased from Jan. 1, 2021, through the present from Family Dollar stores in Alabama, Arkansas, Louisiana, Mississippi, Missouri and Tennessee may be unsafe for consumers to use. The impacted products originated from the company's distribution facility in West Memphis, Arkansas, where an FDA inspection found insanitary conditions, including a rodent infestation, that could cause many of the products to become contaminated. The FDA is working with the company to initiate a [voluntary recall \(/safety/recalls-market-withdrawals-safety-alerts/family-dollar-stores-issues-voluntary-recall-certain-fda-regulated-products-six-states-including\)](#) of the affected products.

“Families rely on stores like Family Dollar for products such as food and medicine. They deserve products that are safe,” said Associate Commissioner for Regulatory Affairs Judith McMeekin, Pharm.D. “No one should be subjected to products stored in the kind of unacceptable conditions that we found in this Family Dollar distribution facility. These conditions appear to be violations of federal law that could put families’ health at risk. We will continue to work to protect consumers.”

This alert covers [FDA-regulated products \(https://www.fda.gov/industry/import-basics/regulated-products\)](https://www.fda.gov/industry/import-basics/regulated-products) purchased from Family Dollar stores in those six states from Jan. 1, 2021, through the present. Some examples of these products include human foods (including dietary supplements (vitamin, herbal and mineral supplements)), cosmetics (skincare products, baby oils, lipsticks, shampoos, baby wipes), animal foods (kibble, pet treats, wild bird seed), medical devices (feminine hygiene products, surgical masks, contact lens cleaning solutions, bandages, nasal care products) and over-the-counter (OTC) medications (pain medications, eye drops, dental products, antacids, other medications for both adults and children).

Consumers are advised not to use and to contact the company regarding impacted products. The agency is also advising that all drugs, medical devices, cosmetics and dietary supplements, regardless of packaging, be discarded. Food in non-permeable packaging (such as undamaged glass or all-metal cans) may be suitable for use if thoroughly [cleaned and sanitized](#)

(<https://www.fda.gov/animal-veterinary/animal-health-literacy/how-handle-food-products-have-been-exposed-filth>). Consumers should wash their hands (<https://www.cdc.gov/handwashing/when-how-handwashing.html>) immediately after handling any products from the affected Family Dollar stores.

Consumers who recently purchased affected products should contact a health care professional immediately if they have health concerns after using or handling impacted products. Rodent contamination (<https://www.cdc.gov/rodents/diseases/direct.html>) may cause *Salmonella* and infectious diseases, which may pose the greatest risk to infants, children, pregnant women, the elderly and immunocompromised people.

Following a consumer complaint, the FDA began an investigation of the Family Dollar distribution facility in West Memphis, Arkansas, in January 2022. Family Dollar ceased distribution of products within days of the FDA inspection team's arrival on-site and the inspection concluded on Feb. 11. Conditions observed during the inspection included live rodents, dead rodents in various states of decay, rodent feces and urine, evidence of gnawing, nesting and rodent odors throughout the facility, dead birds and bird droppings, and products stored in conditions that did not protect against contamination. More than 1,100 dead rodents were recovered from the facility following a fumigation at the facility in January 2022. Additionally, a review of the company's internal records also indicated the collection of more than 2,300 rodents between Mar. 29 and Sep. 17, 2021, demonstrating a history of infestation.

Related Information

- [Recalls, Market Withdrawals & Safety Alerts](https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts) (<https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts>)
- [Report a Problem to the FDA](https://www.fda.gov/safety/report-problem-fda) (<https://www.fda.gov/safety/report-problem-fda>)

###

The FDA, an agency within the U.S. Department of Health and Human Services, protects the public health by assuring the safety, effectiveness, and security of human and veterinary drugs, vaccines and other biological products for human use, and medical devices. The agency also is responsible for the safety and security of our nation's food supply, cosmetics, dietary supplements, products that give off electronic radiation, and for regulating tobacco products.

Inquiries

Media:

✉ [Audra Harrison](mailto:audra.harrison@fda.hhs.gov) (<mailto:audra.harrison@fda.hhs.gov>)

☎ 301-908-6101

Consumer:

📞 888-INFO-FDA

[➡ More Press Announcements \(/news-events/newsroom/press-announcements\)](/news-events/newsroom/press-announcements)

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FAMILY DOLLAR STORES OF ARKANSAS, LLC

Defendants

Case No. _____

COMPLAINT

EXHIBIT C (Recall Notice)

COMPANY ANNOUNCEMENT

Family Dollar Stores Issues Voluntary Recall of Certain FDA-Regulated Products in Six States Including Drugs, Devices, Cosmetics, Foods

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

[Read Announcement](#)

Summary

Company Announcement Date:

February 18, 2022

FDA Publish Date:

February 18, 2022

Product Type:

Animal & Veterinary

Cosmetics

Dietary Supplements

Drugs

Food & Beverages

Medical Devices

Reason for Announcement:

Potential Salmonella contamination and presence of rodent activity at the distribution center

Company Name:

Family Dollar, Inc.

Brand Name:

Numerous brand names

Product Description:

Numerous human food, animal (pet) food, medical devices, and drug products

Company Announcement

Family Dollar, Inc. is initiating a voluntary retail level product recall of certain products regulated by the U.S. Food and Drug Administration (FDA) that were stored and shipped to 404 stores from Family Dollar Distribution Center 202 in West Memphis, Arkansas from January 1, 2021 through the present due to the presence of rodents and rodent activity at Family Dollar Distribution Center 202.

There are numerous hazards associated with rodents including the potential presence of Salmonella. Use or consumption of affected products may present risk of illness due to the potential presence of Salmonella, an organism which can cause serious and sometimes fatal infections in infants, young children, frail or elderly people, pregnant persons, persons with pre-existent pathology (e.g., patients with cancer undergoing chemotherapy treatments, organ transplant recipient, etc.) and others with weakened immune systems. Healthy persons infected with Salmonella often experience fever, diarrhea (which may be bloody), nausea, vomiting and abdominal pain. In rare circumstances, infection with Salmonella can result in the organism getting into the bloodstream and producing more severe illnesses such as arterial infections (i.e., infected aneurysms), endocarditis and arthritis.

To date, Family Dollar is not aware of any consumer complaints or reports of illness related to this recall.

Products covered by this retail level recall include all: (i) drugs; (ii) medical devices; (iii) cosmetics; (iv) dietary supplements; and (v) human and animal (pet) food products. The recall does not apply to products shipped directly to the stores by the distributor or manufacturer, such as all frozen and refrigerated items. The 404 stores to which this recall applies are listed on the attached schedule. The recall does not apply to other store locations.

Family Dollar is notifying its affected stores by letter asking them to check their stock immediately and to quarantine and discontinue the sale of any affected product. Customers that may have bought affected product may return such product to the Family Dollar store where they were purchased without receipt.

Customers with questions regarding this recall may contact Family Dollar Customer Service at 844-636-7687 between 9am and 5pm EST. Customers should contact their physician or health care provider if they have experienced any problems that may be related to using these products. Customers with concerns about their pets who have eaten the recalled animal food products should contact their veterinarian.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- Complete and submit the report [Online \(/safety/medwatch-fda-safety-information-and-adverse-event-reporting-program/reporting-serious-problems-fda\)](https://www.fda.gov/safety/medwatch-fda-safety-information-and-adverse-event-reporting-program/reporting-serious-problems-fda)

- Regular Mail or Fax: [Download form \(/safety/medical-product-safety-information/medwatch-forms-fda-safety-reporting\)](/safety/medical-product-safety-information/medwatch-forms-fda-safety-reporting) or call 1- 800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration.

About Family Dollar

For more than 60 years, Family Dollar has been providing value and convenience to customers in easy-to-shop neighborhood locations. Family Dollar’s mix of name brands, and quality, private brand merchandise appeals to shoppers in approximately 8,000 stores in rural and urban settings across 48 states. Helping families save on the items they need with everyday low prices creates a strong bond with customers who refer to their neighborhood store as “my Family Dollar.” Family Dollar is a wholly-owned subsidiary of Dollar Tree, Inc. headquartered in Chesapeake, Virginia. For more information, please visit FamilyDollar.com.

Dollar Tree, Inc.

Kayleigh Campbell, kayleigh_campbell@dollartree.com
(mailto:kayleigh_campbell@dollartree.com)

[Family Dollar List of Affected Stores \(/media/156367/download\)](/media/156367/download)

[FDA News Release \(https://www.fda.gov/news-events/press-announcements/fda-alerts-public-potentially-contaminated-products-family-dollar-stores-six-states\)](https://www.fda.gov/news-events/press-announcements/fda-alerts-public-potentially-contaminated-products-family-dollar-stores-six-states)

Company Contact Information

Consumers:

Family Dollar Customer Service

☎ 844-636-7687

[More Recalls, Market
Withdrawals, &
Safety Alerts \(/safety/recalls-market-withdrawals-safety-alerts\)](/safety/recalls-market-withdrawals-safety-alerts)



Schedule 1

Alabama Stores				
Store Num.	Street Address	City	State	Zip
567	35 MEMORIAL PKY E	ALICEVILLE	AL	35442-2155
12825	15704 AL HIGHWAY 216	BROOKWOOD	AL	35444
12505	206 GREENSBORO STREET	EUTAW	AL	35462
868	303 S. MAIN ST.	LINDEN	AL	36748-1725
9012	1307 NORTH WASHINGTON STREET	LIVINGSTON	AL	35470
8919	P O BOX 308	MOUNDEVILLE	AL	35474
12506	5705 US HIGHWAY 278	SULLIGENT	AL	35586
639	524 14TH ST	TUSCALOOSA	AL	35401-3434
3812	1507 CULVER RD	TUSCALOOSA	AL	35401-2632
10460	2515 MARTIN LUTHER KING JR BLV	TUSCALOOSA	AL	35401
11726	3851 GREENSBORO AVENUE	TUSCALOOSA	AL	35405-2846
12679	1525 SKYLAND BLVD EAST	TUSCALOOSA	AL	35405-4231
2714	9598 HIGHWAY 18	VERNON	AL	35592-1527
9013	700 4TH AVENUE	YORK	AL	36925
Arkansas Stores				
Store Num.	Street Address	City	State	Zip
11135	1550 PINE STREET	ARKADELPHIA	AR	71923
8376	603 NORTH CHURCH ST.	ATKINS	AR	72823
985	1275 E MAIN ST	BATESVILLE	AR	72501-3018
4378	2001 W MAIN ST	BLYTHEVILLE	AR	72315-3033
4239	1421 PINECREST STREET	BRINKLEY	AR	72021-0000
11116	1302 S PINE STREET	CABOT	AR	72023-3812
1197	216 CALIFORNIA AVENUE	CAMDEN	AR	71701
4154	300 MADISON ST	CLARENDON	AR	72029-2718
6613	P.O. BOX 265	CLARKSVILLE	AR	72830
1068	254 OAK ST	CONWAY	AR	72032
2899	308 C PINE STREET	CROSSETT	AR	71635-2910
9296	301 E 8TH STREET	DANVILLE	AR	72833
10410	205 E SPEEDWAY STREET	DERMOTT	AR	71638
12661	1602 MAIN STREET	DES ARC	AR	72040-3116
601	300 S. WHITEHEAD DRIVE	DEWITT	AR	72042
11229	439 E CHOCTAW STREET	DUMAS	AR	71639-2319
2994	17668 US HIGHWAY 64	EARLE	AR	72331
1467	424 N WEST AVE	EL DORADO	AR	71730-5938
4396	1005 E FORDYCE ST	ENGLAND	AR	72046-1417



3026	2963 S HWY 65	EUDORA	AR	71640
1048	1007 W 4TH ST	FORDYCE	AR	71742-2217
4112	228 W BROADWAY ST	FORREST CITY	AR	72335
3278	802 E MAIN ST STE 1	GREEN FOREST	AR	72638
10609	506 E. MAIN ST.	GURDON	AR	71743-1244
13122	700 N MAIN STREET	HAMBURG	AR	71646-2718
11148	214 S LEE STREET	HAMPTON	AR	71744
4251	608 N ILLINOIS ST	HARRISBURG	AR	72432-1248
1526	640 MALVERN AVE	HOT SPRINGS	AR	71901-5432
3261	3339 CENTRAL AVE	HOT SPRINGS	AR	71913-6279
6016	899 PARK AVE	HOT SPRINGS	AR	71901-3004
8473	3242 ALBERT PIKE RD	HOT SPRINGS	AR	71913
5598	1700 S HIGHWAY 161	JACKSONVILLE	AR	72076-5509
3527	106 S GEE ST	JONESBORO	AR	72403-2519
12892	1218 N HIGHWAY65	LAKE VILLAGE	AR	71653-7563
12823	325 W BROAD STREET	LEPANTO	AR	72354-2203
708	801 E. ROOSEVELT ROAD	LITTLE ROCK	AR	72206-2410
1314	4514 W 12TH ST	LITTLE ROCK	AR	72204-1924
1478	3500 BASELINE ROAD	LITTLE ROCK	AR	72209
2769	8824 GEYER SPRINGS RD	LITTLE ROCK	AR	72209-4701
3632	3901 S UNIVERSITY AVE	LITTLE ROCK	AR	72204-7832
3762	20290 ARCH ST	LITTLE ROCK	AR	72206-9217
4825	1711 MAIN ST	LITTLE ROCK	AR	72206-1471
5771	8510 COLONEL GLENN RD	LITTLE ROCK	AR	72204-8229
7191	5200 WEST 65TH ST	LITTLE ROCK	AR	72209-3818
8936	10422 CHICOT ROAD	LITTLE ROCK	AR	72209
11390	2408 DR MARTIN LUTHER KING JR	LITTLE ROCK	AR	77206-2079
9371	404 E PAGE AVENUE	MALVERN	AR	72104
1037	286 W CHESTNUT ST	MARIANNA	AR	72360-2132
2295	138 BLOCK ST	MARION	AR	72364-1956
10820	P.O. BOX 65	MARVELL	AR	72366
12712	652 HIGHWAY 365	MAYFLOWER	AR	72106-9630
602	606 HOLLY STREET	MCGEHEE	AR	71654
12754	609 E MAIN STREET	MELBOURNE	AR	72556-8031
11091	620 W GAINES STREET	MONTICELLO	AR	71655
12749	1313 E BROADWAY	MORRILTON	AR	72110
741	2633 PIKE AVE	N LITTLE ROCK	AR	72114-1926
1921	4149 E BROADWAY ST	N LITTLE ROCK	AR	72117-4120



6314	4204 CAMP ROBINSON RD	N LITTLE ROCK	AR	72118-4610
10170	2121 HIGHWAY 161	N LITTLE ROCK	AR	72117-3707
10531	715 E BROADWAY STREET	N LITTLE ROCK	AR	72114-5764
5472	4143 JOHN F. KENNEDY BLVD	NORTH LITTLE ROCK	AR	72116-8264
12112	5613 MACARTHUR DRIVE	NORTH LITTLE ROCK	AR	72118
12842	1051 W KEISER	OSCEOLA	AR	72370-2914
1109	300 W KINGS HIGHWAY	PARAGOULD	AR	72450-4229
2436	416 S FOURCHE AVE	PERRYVILLE	AR	72126-8005
1105	2801 S OLIVE ST	PINE BLUFF	AR	71603-5439
3782	5316 DOLLARWAY RD	PINE BLUFF	AR	71602-4013
4955	1113 S BLAKE ST	PINE BLUFF	AR	71603-2315
5604	3100 W 28TH AVE	PINE BLUFF	AR	71603-4805
8153	1607 E HARDING AVE.	PINE BLUFF	AR	71601-6823
11882	1169 W 16TH AVE	PINE BLUFF	AR	71603
4153	2104 HIGHWAY 62 W	POCAHONTAS	AR	72455-3640
4009	1200 S KNOXVILLE AVE	RUSSELLVILLE	AR	72802-6401
2686	2223 W BEEBE CAPPS EXPY	SEARCY	AR	72143-5018
12562	601 S LINCOLN	STAR CITY	AR	71667
8952	1823 S. MAIN STREET	STUTTGART	AR	72160-6012
2096	443 HIGHWAY 463 S	TRUMANN	AR	72472
12780	10 EAGLE STREET	VILONIA	AR	72173
3956	500 SW FRONT ST	WALNUT RIDGE	AR	72476-2637
1256	317 S MARTIN ST	WARREN	AR	71671-2817
1294	233 N SEBASTIAN ST	WEST HELENA	AR	72390-2447
785	2113 E BROADWAY ST	WEST MEMPHIS	AR	72301-3454
3180	209 SHOPPINGWAY BLVD STE B	WEST MEMPHIS	AR	72301-1733
11802	420 S AVALON STREET	WEST MEMPHIS	AR	72301
798	P O BOX 591	WYNNE	AR	72396-0591

Louisiana Stores

Store Num.	Street Address	City	State	Zip
906	232 BOLTON AVE	ALEXANDRIA	LA	71301-7126
6568	2501 3RD ST	ALEXANDRIA	LA	71302-6102
8397	1801 HAZEL ST	ARCADIA	LA	71001-4131
10819	1022 COTEAU RODAIRE HIGHWAY	ARNAUDVILLE	LA	70512
749	810 MAIN ST	BAKER	LA	70714-3442
917	542 N WASHINGTON ST	BASTROP	LA	71220-3040
6150	1714 E MADISON AVE	BASTROP	LA	71220-4032
11090	8027 SCENIC HIGHWAY	BATON ROUGE	LA	70807-4926



11753	6910 MICKENS ROAD	BATON ROUGE	LA	70811-5937
10832	60 WEST 4TH STREET	BERNICE	LA	71222
3542	904 REES ST STE B	BREAUX BRIDGE	LA	70517-4514
4432	P.O. BOX 308	BREAUX BRIDGE	LA	70517
11871	3047 GRAND POINT HIGHWAY	BREAUX BRIDGE	LA	70517
12005	1802 ANSE BROUSSARD HWY	BREAUX BRIDGE	LA	70517
707	816 NW MAIN ST	BUNKIE	LA	71322-1644
7631	161 HIGHWAY 80 EAST	CALHOUN	LA	71225-9147
877	631 VETERANS MEMORIAL DRIVE	CARENCRO	LA	70520-3620
9337	P.O. BOX 537	CARENCRO	LA	70520
11174	2405 HWY 93	CARENCRO	LA	70520
12829	1045 HIGHWAY 107	CENTER POINT	LA	71323
8256	1234 HWY 4	CHATHAM	LA	71226
2562	336 S. MAIN STREET	CHURCH POINT	LA	70525
5417	9203 HWY 67	CLINTON	LA	70722
1852	7741 HWY 165	COLUMBIA	LA	71418-3323
5365	409 CHOUIPIQUE LN	COTTONPORT	LA	71327-3737
8495	807 BROADWAY DR.	DELHI	LA	71232
12463	12905 LA 28 EAST	DEVILLE	LA	71328
5281	505 S MAIN ST	FARMERVILLE	LA	71241-3215
664	504 E WALLACE RD	FERRIDAY	LA	71334-3223
8482	6194 HIGHWAY 10	GREENSBURG	LA	70441
12194	707 HWY 8	HARRISONBURG	LA	71340
2596	3000 HIGHWAY 10	JACKSON	LA	70748-1409
8568	448 OLD WINNFIELD RD	JONESBORO	LA	71251-3855
650	1904 4TH STREET	JONESVILLE	LA	71343
5732	512 AVENUE G	KENTWOOD	LA	70444-2726
1126	2009 W UNIVERSITY AVE	LAFAYETTE	LA	70506-2576
1714	107 CARMEL AVE	LAFAYETTE	LA	70501-5001
2766	2228 AMBASSADOR CAFFERY PKY	LAFAYETTE	LA	70506-3705
4746	1100 W WILLOW ST	LAFAYETTE	LA	70501-1779
7526	3550 W PINHOOK RD	LAFAYETTE	LA	70508-3607
10333	4301 MOSS ROAD	LAFAYETTE	LA	70507
11563	501 E PINHOOK ROAD	LAFAYETTE	LA	70501
11630	3841 W CONGRESS STREET	LAFAYETTE	LA	70506
11808	1944 MOSS STREET	LAFAYETTE	LA	70501-2118
649	300 SPARROW ST	LAKE PROVIDENCE	LA	71254-3034
11404	10251 PREJEAN HIGHWAY	LAWTELL	LA	70550



4096	8389 HWY 190 SE	LIVONIA	LA	70755
5221	P O BOX 6	MANSURA	LA	71350-0006
941	355 W TUNICA DR	MARKSVILLE	LA	71351-2605
834	1421 WINNSBORO RD	MONROE	LA	71202-4523
1262	3038 DESIARD ST	MONROE	LA	71201-7210
3003	7916 DESIARD ST	MONROE	LA	71203-4936
4788	3390 STERLINGTON RD	MONROE	LA	71203-2522
7850	1420 HOSPITAL ROAD	NEW ROADS	LA	70760
11251	401 ELM STREET	NEW ROADS	LA	70760-3001
12784	1106 VERONA STREET	NEWELLTON	LA	71357
8736	310 WEST MAIN STREET	OAK GROVE	LA	71263
813	209 NATCHEZ BLVD	OPELOUSAS	LA	70570-6524
3133	933 CRESSWELL LN	OPELOUSAS	LA	70570-5819
5033	718 S UNION ST	OPELOUSAS	LA	70570-6028
5892	1322 W LANDRY ST	OPELOUSAS	LA	70570-3455
11788	8311 HIGHWAY 71 N	PINEVILLE	LA	71360-2752
12405	8016 RIDGE STREET	POLLOCK	LA	71467
11324	12902 HIGHWAY 190 W	PORT ALLEN	LA	70767
4831	17491 HIGHWAY 190	PORT BARRE	LA	70577-5126
3936	1910 JULIA STREET	RAYVILLE	LA	71269-5516
5006	3296 HWY 165 SOUTH	RICHWOOD	LA	71202
11596	2610 RICHWOOD ROAD 2	RICHWOOD	LA	71202
8007	612 S MONROE ST	RUSTON	LA	71270
11435	601 E GEORGIA AVENUE	RUSTON	LA	71270-3930
5581	5620 CAMERON ST	SCOTT	LA	70583-5200
11622	1061 RENAUD DRIVE	SCOTT	LA	70583
12171	9447 HIGHWAY 80	SIMSBORO	LA	71275-3002
12863	1101 PLANK RD	ST. JOSEPH	LA	71366
9032	10008 HIGHWAY 165 N	STERLINGTON	LA	71280
5020	122 OAK TREE PARK DR	SUNSET	LA	70584
717	300 N CHESTNUT ST	TALLULAH	LA	71282-3712
670	1919 CARTER ST.	VIDALIA	LA	71373
4433	710 W MAIN ST	VILLE PLATTE	LA	70586-4326
5470	553 VETERANS BLVD	WASHINGTON	LA	70589
835	117 SMITH ST	WEST MONROE	LA	71292-6046
5335	1202 CYPRESS ST	WEST MONROE	LA	71291-2840
8935	3002 CYPRESS STREET	WEST MONROE	LA	71291
11335	5075 CYPRESS STREET	WEST MONROE	LA	71291



11721	5872 JONESBORO ROAD	WEST MONROE	LA	71292
1165	815 W COURT ST	WINNFIELD	LA	71483-2637
9066	3636 FRONT STREET	WINNSBORO	LA	71295-2224
9361	139 MAPLE STREET	WISNER	LA	71378
8795	P.O. BOX 1346	YOUNGSVILLE	LA	70592
7706	4950 HWY 19	ZACHARY	LA	70791

Missouri Stores

Store Num.	Street Address	City	State	Zip
9411	601 S MAIN STREET	CHARLESTON	MO	63834
2388	312 W STODDARD ST	DEXTER	MO	63841-1536
12555	125 PRAIRIE DRIVE	EAST PRAIRIE	MO	63845
3524	401 FIRST ST	KENNETT	MO	63857
2575	1031 E MALONE AVE	SIKESTON	MO	63801
9188	209 W MALONE AVENUE	SIKESTON	MO	63801
12816	1409 MAIN STREET	VAN BUREN	MO	63965
1194	1308 PORTER WAGONER BLVD	WEST PLAINS	MO	65775

Mississippi Stores

Store Num.	Street Address	City	State	Zip
4127	103 HIGHWAY 45 N	ABERDEEN	MS	39730-2305
12611	222 MABUS STREET	ACKERMAN	MS	39735
2324	209 N 2ND AVE	BALDWYN	MS	38824-1810
10384	4168 HIGHWAY 42	BASSFIELD	MS	39421
3246	116 HIGHWAY 51 N	BATESVILLE	MS	38606-2347
2985	2760D HIGHWAY 15	BAY SPRINGS	MS	39422
5124	P.O. BOX 1143	BELMONT	MS	38827-1143
1104	620 E FIRST ST	BELZONI	MS	39038-3406
2180	304 E GOVERNMENT ST	BRANDON	MS	39042-3262
10767	600 E MONTICELLO ST.	BROOKHAVEN	MS	39601
3506	1074 E PEACE ST	CANTON	MS	39046-4026
10265	1131 W PEACE STREET	CANTON	MS	39046
11902	3376 N. LIBERTY STREET	CANTON	MS	39046-3717
642	PO BOX 1029	CENTREVILLE	MS	39631-1029
3303	310 W MAIN ST	CHARLESTON	MS	38921-2231
849	620 S STATE ST	CLARKSDALE	MS	38614-6322
5493	1032 N STATE ST	CLARKSDALE	MS	38614-6524
3508	406 S DAVIS AVENUE	CLEVELAND	MS	38732-3412
3514	222 CLINTON BLVD	CLINTON	MS	39056-5126
7819	816 MAIN STREET	COLLINS	MS	39428



674	1412 MAIN ST	COLUMBUS	MS	39701-4970
7451	202 ALABAMA ST	COLUMBUS	MS	39702
12672	60 MIKE PARRA RD	COLUMBUS	MS	39705-1292
2941	P. O. BOX 542	CRYSTAL SPRINGS	MS	39059-0267
12882	14916 HIGHWAY 16 W	DE KALB	MS	39328
12695	15458 HIGHWAY 15	DECATUR	MS	39327
545	144 W PARK AVE	DREW	MS	38737-0443
1152	369 E MADISON ST	DURANT	MS	39063-3713
8842	1960 VETERAN'S MEMORIAL BLVD S	EUPORA	MS	39744
12656	101 MANSKER DRIVE	FLORA	MS	39071
12548	1409 S ADAMS STREET	FULTON	MS	38843
8769	437 N CAPTAIN GLOSTER DR	GLOSTER	MS	39638
12291	9563 MAIN ST.	GOODMAN	MS	39079
547	110 N HARVEY ST	GREENVILLE	MS	38701-3713
4820	2101 HIGHWAY 82 E	GREENVILLE	MS	38703-6029
8658	1443 MLK BLVD S.	GREENVILLE	MS	38703
12334	1325 HWY 82 W	GREENVILLE	MS	38701
2783	700 HIGHWAY 7 N	GREENWOOD	MS	38930
11610	320 HIGHWAY 82 W	GREENWOOD	MS	38930
5068	1815 COMMERCE ST	GRENADA	MS	38901-5106
10222	100 N DR. MLK JR. BLVD.	GRENADA	MS	38901
8553	20014 HWY 53	GULFPORT	MS	39503
12872	40055 HAMILTON RD	HAMILTON	MS	39746
1119	215 BROADWAY DR	HATTIESBURG	MS	39401-5083
4302	130 TRADE CENTER LN	HAZELHURST	MS	39083-2319
2801	1002 EAST AVE N	HOLLANDALE	MS	38748-3222
632	183 N. MEMPHIS STREET	HOLLY SPRINGS	MS	38635-2257
9228	3230 GOODMAN ROAD W	HORN LAKE	MS	38637
3724	903C HWY 82 E	INDIANOLA	MS	38751-2325
559	3204 MEDGAR EVERS BOULEVARD	JACKSON	MS	39213-6842
1695	3140 W NORTHSIDE DRIVE	JACKSON	MS	39213
3177	4445 N STATE ST	JACKSON	MS	39206-5306
3921	2566 ROBINSON ST STE B	JACKSON	MS	39209-7029
3993	516 NAKOMA DR	JACKSON	MS	39206-3332
5171	3366 TERRY RD	JACKSON	MS	39212-4953
5213	320 W WOODROW WILSON AVE	JACKSON	MS	39213-7649
5535	2019A RAYMOND RD	JACKSON	MS	39204-4131
5870	3111 W CAPITAL ST	JACKSON	MS	39209-4204



6731	311 BRIARWOOD DR	JACKSON	MS	39206-3002
6791	4747 CLINTON BLVD	JACKSON	MS	39209-2405
6938	3707 S SIWELL RD	JACKSON	MS	39212-4396
10443	2820 TERRY ROAD	JACKSON	MS	39212
11570	1201 UNIVERSITY BOULEVARD	JACKSON	MS	39204-3055
11840	4610 TERRY ROAD	JACKSON	MS	39212
12294	5060 PARKWAY DRIVE	JACKSON	MS	39211
2800	329 HIGHWAY 12 EAST	KOSCIUSKO	MS	39090-3420
546	604 N BROAD ST	LELAND	MS	38756-2622
658	327 DEPOT ST	LEXINGTON	MS	39095-3606
8084	332 E MAIN ST	LIBERTY	MS	39645
10530	401 SOUTH CHURCH AVENUE	LOUISVILLE	MS	39339-2921
4103	601 S JEFFERSON ST	MACON	MS	39341-3009
8040	115 N. CLARK AVE.	MAGNOLIA	MS	39652-2821
12554	67 WATSON DRIVE	MANTACHIE	MS	38855
10507	5321 DALE DRIVE	MARION	MS	39342
4108	713 MARTIN LUTHER KING DR.	MARKS	MS	38646
778	1209 DELAWARE AVE	MC COMB	MS	39648-3763
5460	1200 LASALLE ST	MCCOMB	MS	39648
8358	P.O. BOX 709	MEADVILLE	MS	39653-0709
10905	1736 SIMPSON HIGHWAY 149	MENDENHALL	MS	39114-3423
2182	2815 8TH STREET	MERIDIAN	MS	39301-4845
7601	713 E BROAD ST	MONTICELLO	MS	39654-7707
6603	395 JOHN R JUNKIN DR	NATCHEZ	MS	39120-3823
11577	1196 N MARTIN LUTHER KING JR S	NATCHEZ	MS	39120-3162
12723	188 NORTHSIDE DRIVE	NEWTON	MS	39345
12707	511 W MONROE AVENUE	OKOLONA	MS	38860
2727	3123 HWY 80 E	PEARL	MS	39208-3503
10158	621 SOUTH PEARSON ROAD	PEARL	MS	39208
10844	800 E MAIN STREET	PHILADELPHIA	MS	39350
2450	P O BOX 41	PORT GIBSON	MS	39150-0041
3354	PO BOX 1556	PRENTISS	MS	39474
566	548 S ARCHUSA AVE	QUITMAN	MS	39355-2416
12170	202 WHITE OAK	RALEIGH	MS	39153
12887	825 E MAIN STREET	RAYMOND	MS	39154
10157	1606 E COUNTY LINE ROAD	RIDGELAND	MS	39157-1906
12328	398 HWY 51	RIDGELAND	MS	39157
7922	1115 CASINO CENTER DR.	ROBINSONVILLE	MS	38664



12474	20503 HIGHWAY 61	ROLLING FORK	MS	39159
4319	P O BOX 218	RULEVILLE	MS	38771-0218
12579	23 HWY 590 W	SEMINARY	MS	39479
12943	13824 US-98	SMITHDALE	MS	39664
3443	8650 HIGHWAY 51 N	SOUTHAVEN	MS	38671-2924
10236	980 CHURCH RD. W.	SOUTHAVEN	MS	38671-9611
565	213 N JACKSON STREET	STARKVILLE	MS	39759-2501
10203	1440 US HWY. 61 N	TUNICA	MS	38676
523	701 W MAIN ST	TUPELO	MS	38804-3707
6109	900 BEULAH AVE	TYLERTOWN	MS	39667-2174
10393	803 E JACKSON ROAD	UNION	MS	39365
12766	34195 HIGHWAY 35	VAIDEN	MS	39176
2483	2080 S FRONTAGE ROAD	VICKSBURG	MS	39180
6160	1305 MISSION 66	VICKSBURG	MS	39180-3365
11162	135 HIGHWAY 27	VICKSBURG	MS	39180
12444	1800 HIGHWAY 61, NORTH	VICKSBURG	MS	39183
12445	5100 HWY 61 SOUTH	VICKSBURG	MS	39180
12720	409 DUNCAN STREET	WATER VALLEY	MS	38965
11941	2071 HIGHWAY 51	WESSON	MS	39191
12666	106 S APPLGATE STREET	WINONA	MS	38967
8499	184 MAIN ST.	WOODVILLE	MS	39669
2799	301 BROADWAY STREET	YAZOO	MS	39194
5957	760 E 15TH ST	YAZOO CITY	MS	39194-2706

Tennessee Stores

Store Num.	Street Address	City	State	Zip
10798	306 E. MAIN STREET	ADAMSVILLE	TN	38310-2318
4418	2686 KIRBY WHITTEN RD	BARTLETT	TN	38133
8323	1745 SYCAMORE VIEW RD.	BARTLETT	TN	38134-6517
2850	605 W MARKET STREET	BOLIVAR	TN	38008-2240
10605	605 E MAIN STREET	BROWNSVILLE	TN	38012-2627
10252	1683 APPLING RD.	CORDOVA	TN	38016-4907
10467	9109 US 64	CORDOVA	TN	38016
2748	605 HWY 51 N	COVINGTON	TN	38019
3283	1935 ST JOHN AVE #C	DYERSBURG	TN	38024-2132
12020	228 HIGHWAY 57 W	GRAND JUNCTION	TN	38039-4268
4235	121 WHITLEY AVE	HENDERSON	TN	38340-2221
1113	903 HOLLYWOOD DR	JACKSON	TN	38301-4764
3995	1011 OLD HICKORY BLVD	JACKSON	TN	38305-2483



6127	224 N ROYAL ST	JACKSON	TN	38301-6341
9380	1000 WHITEHALL STREET	JACKSON	TN	38301
10627	1301 N HIGHLAND AVENUE	JACKSON	TN	38301-4018
624	117 W. CHURCH STREET	LEXINGTON	TN	38351
12886	211 THREE OAKS DRIVE	MEDINA	TN	38355-1501
699	3223 WINCHESTER RD	MEMPHIS	TN	38118-4827
723	2168 FRAYSER BLVD	MEMPHIS	TN	38127-5755
724	3975 JACKSON AVE	MEMPHIS	TN	38128-6670
751	3190 N THOMAS #3192	MEMPHIS	TN	38127-6001
759	4100 S PLAZA DR	MEMPHIS	TN	38116-6335
820	142 N AVALON ST	MEMPHIS	TN	38104-2408
876	2920 LAMAR AVE	MEMPHIS	TN	38114
1170	4724 MILLBRANCH RD	MEMPHIS	TN	38116-8031
1555	3400 SUMMER AVENUE	MEMPHIS	TN	38122
1568	1107 S BELLEVUE BLVD	MEMPHIS	TN	38106-2344
2723	2500 ELVIS PRESSLEY BLVD	MEMPHIS	TN	38106-8333
3370	3682 NORTH WATKINS ST	MEMPHIS	TN	38127-4361
3398	4689 KNIGHT ARNOLD RD	MEMPHIS	TN	38118-3234
3412	3242 JACKSON AVE	MEMPHIS	TN	38122-1009
3537	4216 SUMMER AVE	MEMPHIS	TN	38122-4044
4181	2570 FRAYSER BLVD	MEMPHIS	TN	38127-5829
5362	2912 COLEMAN RD	MEMPHIS	TN	38128
5671	4330 WINCHESTER RD	MEMPHIS	TN	38118
5803	3315 E SHELBY DR	MEMPHIS	TN	38118-7256
5844	4727 NEELY RD	MEMPHIS	TN	38109-8550
5898	3566 S MENDENHALL RD	MEMPHIS	TN	38115-4512
5960	6636 E SHELBY DR	MEMPHIS	TN	38141-8439
5984	5355 ELVIS PRESLEY BLVD	MEMPHIS	TN	38116-8235
6010	3141 S MENDENHALL RD	MEMPHIS	TN	38115-2827
6097	3255 HICKORY HILL RD	MEMPHIS	TN	38115-3135
6105	3338 AUSTIN PEAY HWY	MEMPHIS	TN	38128-3802
6439	2743 N WATKINS ST	MEMPHIS	TN	38127-8564
6465	2981 PARK AVE	MEMPHIS	TN	38114-2731
6487	3515 RIDGEMONT AVE	MEMPHIS	TN	38128-1830
6708	3435 MILLBRANCH RD	MEMPHIS	TN	38116-3625
6818	3500 RAMILL ROAD	MEMPHIS	TN	38128
6892	6415 E RAINES RD	MEMPHIS	TN	38115-6540
7230	2374 SUMMER AVE	MEMPHIS	TN	38112-2518



8027	287 N. CLEVELAND ST.	MEMPHIS	TN	38104-7145
8417	2715 S PERKINS ROAD	MEMPHIS	TN	38118-2430
8516	1636 GETWELL RD	MEMPHIS	TN	38111-7120
8558	180 EAST E H CRUMP BLVD	MEMPHIS	TN	38106-1714
8579	831 THOMAS ST	MEMPHIS	TN	38107-2543
8580	3390 S US HIGHWAY 61	MEMPHIS	TN	38109
8597	2760 LAMAR AVE.	MEMPHIS	TN	38114-4316
8610	656 S HIGHLAND STREET	MEMPHIS	TN	38111-4356
8681	1870 N GERMANTOWN PKWY.	MEMPHIS	TN	38016-2815
8690	1427 N HOLLYWOOD ST.	MEMPHIS	TN	38108-1533
8691	6550 MT. MORIAH RD	MEMPHIS	TN	38115
8694	2644 JAMES RD	MEMPHIS	TN	38127-8811
8735	4082 US HIGHWAY 61 SUITE 101	MEMPHIS	TN	38109
8814	4280 MACON RD	MEMPHIS	TN	38122-4811
8865	3544 COVINGTON PIKE	MEMPHIS	TN	38128-3926
8866	1539 WHITTEN ROAD	MEMPHIS	TN	38134
8953	4202 HACKS CROSS RD	MEMPHIS	TN	38125
8979	2711 GETWELL RD	MEMPHIS	TN	38118
8980	2970 POPLAR AVENUE	MEMPHIS	TN	38111
8992	4618 QUINCE RD	MEMPHIS	TN	38117-6547
9011	2360 AIRWAYS BLVD.	MEMPHIS	TN	38114-6009
9049	1688 JACKSON AVENUE	MEMPHIS	TN	38107
9229	3403 ELVIS PRESLEY BLVD	MEMPHIS	TN	38116-3259
9341	5245 RIVERDALE ROAD	MEMPHIS	TN	38141-8551
11549	4194 HICKORY HILL ROAD	MEMPHIS	TN	38141-6814
11664	910 JACKSON AVENUE	MEMPHIS	TN	38107-4134
11811	6222 WINCHESTER ROAD	MEMPHIS	TN	38115-4175
11953	1450 S TREZEVANT STREET	MEMPHIS	TN	38114-6607
12821	716 S MAIN ST	MIDDLETON	TN	38052
854	4839 NAVY RD	MILLINGTON	TN	38053-2030
6044	1345 MUNFORD AVENUE	MUNFORD	TN	38058-6749
12531	503 TENNESSEE AVENUE N	PARSONS	TN	38363
4175	101 LAKE ST	RIDGELY	TN	38080-1314
582	180 SOUTH WASHINGTON STREET	RIPLEY	TN	38063-1514
779	2007 WAYNE RD	SAVANNAH	TN	38372-2235
4539	17575 US HWY 64	SOMERVILLE	TN	38068
633	128 DAVY CROCKETT MALL	TRENTON	TN	38382-2934

COVER PAGE

IN THE CIRCUIT COURT OF PULASKI COUNTY, ARKANSAS

CIVIL DIVISION

STATE OF ARKANSAS, *ex rel.* LESLIE RUTLEDGE,
ATTORNEY GENERAL,

Plaintiff,

vs.

FAMILY DOLLAR STORES, INC.; DOLLAR TREE,
INC.; FAMILY DOLLAR SERVICES, LLC; and
FAMILY DOLLAR STORES OF ARKANSAS, LLC

Defendants

Case No. _____

COMPLAINT

EXHIBIT D (Inspection Report)

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
FOOD AND DRUG ADMINISTRATION**

DISTRICT ADDRESS AND PHONE NUMBER 1201 Main Street, Suite 7200 Dallas, TX 75202 (214) 253-5200 Fax: (214) 253-5314	DATE(S) OF INSPECTION 1/11/2022-2/11/2022*
	FEI NUMBER 3004286071

NAME AND TITLE OF INDIVIDUAL TO WHOM REPORT ISSUED
Christopher R. Murabito, General Manager

FIRM NAME Family Dollar Distribution Inc.	STREET ADDRESS 1800 Family Dollar Pkwy
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CITY, STATE, ZIP CODE, COUNTRY West Memphis, AR 72301-2974	TYPE ESTABLISHMENT INSPECTED Distributor
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This document lists observations made by the FDA representative(s) during the inspection of your facility. They are inspectional observations, and do not represent a final Agency determination regarding your compliance. If you have an objection regarding an observation, or have implemented, or plan to implement, corrective action in response to an observation, you may discuss the objection or action with the FDA representative(s) during the inspection or submit this information to FDA at the address above. If you have any questions, please contact FDA at the phone number and address above.

DURING AN INSPECTION OF YOUR FIRM WE OBSERVED:
The following observations pertain to human food products stored and distributed from your facility.

OBSERVATION 1

You did not exclude pests from your food plant to protect against contamination of food.

Specifically, during this inspection we observed rodent evidence, including live rodents, dead rodents of various states of decay, rodent excreta pellets (REPs), gnawings, nesting, and odors indicative of rodents throughout the entirety of your facility including areas where human food is routinely stored. Examples include but are not limited to the following:

On 01/11/2022, on the north wall of the shipping dock and north most wall of the warehouse, we observed:

- Too numerous to count (TNTC) REPs on the floor of the north end of the shipping dock where product, including food, is stored for up to (b) (4) awaiting shipment.
- Located in the northwest corner of the north wall of phase (b) (4) of your facility, directly north of food aisles (b) (4), are the ICC Office and break room. The ICC Office is directly below the breakroom, on the ground level of your facility. Per firm management, the ICC office and breakroom were closed off and tile ceiling and carpeting of the ICC office was removed in October of 2021 due to the odor in the rooms. We observed, on 02/08/2022 and 02/09/2022, that the ICC office had been cleared of all office goods and

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**DEPARTMENT OF HEALTH AND HUMAN SERVICES
FOOD AND DRUG ADMINISTRATION**

DISTRICT ADDRESS AND PHONE NUMBER 1201 Main Street, Suite 7200 Dallas, TX 75202 (214) 253-5200 Fax: (214) 253-5314	DATE(S) OF INSPECTION 1/11/2022-2/11/2022*
	FEI NUMBER 3004286071

NAME AND TITLE OF INDIVIDUAL TO WHOM REPORT ISSUED
Christopher R. Murabito, General Manager

FIRM NAME Family Dollar Distribution Inc.	STREET ADDRESS 1800 Family Dollar Pkwy
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CITY, STATE, ZIP CODE, COUNTRY West Memphis, AR 72301-2974	TYPE ESTABLISHMENT INSPECTED Distributor
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there was a putrid odor permeating the now cleared out room. The break room above the ICC office also remains closed and in front of the entrance to this area is rodent nesting materials.

On 01/11/2022, 02/01/2022, and 02/07/2022, along the south wall of the warehouse, we observed:

- Four rat carcasses on the conveyer belt mezzanine level along the south wall of your firm by aisles (b) (4) and (b) (4).
- A rat carcass below rack location (b) (4).
- A distinct odor indicating a dead/decaying animal in a section of the unused conveyer belt system, labeled (b) (4), on the mezzanine level located south of aisle (b) (4).

On 01/11/2022, in the northwest corner of the warehouse, we observed:

- A live rat running toward the west wall between pallets stored in the northwest corner of the warehouse in front of receiving door (b) (4).
- Approximately 25 REPs on the floor of rack location (b) (4).

On 01/11/2022, in the northeast corner of the warehouse, we observed:

- Approximately 50 REPs at the north-most end of aisle (b) (4).

On 01/11/2022, in the southwest corner of the warehouse, we observed:

- Approximately 25 REPs on the floor of rack location (b) (4).

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On 01/11/2022, in the southeast corner of the warehouse, we observed:

- TNTC REPs on the equipment and floors of the area in your firm called the "junk yard," which contains maintenance equipment.

On 02/09/2022, in the center of phase (b)(4) of the facility, we observed:

- Significant gnawings, TNTC REPs, and a strong odor of rodent urine and excreta on a pallet containing (b)(4) cases of mixed nuts which have a best by date of 26/Sep/2020 stored in rack location (b)(4). Multiple bags of product were gnawed open and product was spilling out of cases onto lower levels of the pallet. Gnawings and spilled product could be seen from the top (b)(4) layer down to the 3rd layer of the pallet.

On 01/11/2022, in the center of the entire warehouse, which is also the center of the (b)(4) food storage area consisting of aisles (b)(4), we observed:

- TNTC REPs and a mouse carcass on a pallet containing (b)(4) 8-count cases of Hungry Jack Cheesy Scalloped Potatoes, "BEST BY: OCT1922 E12" stored in rack location (b)(4).

On 01/11/2022, in the northwest corner of the (b)(4) food area, we observed:

- A live rat run from east to west across aisle (b)(4) near bay (b)(4) and a live apparent mouse run from west to east across the north end of aisle (b)(4). All of the floor level of aisle (b)(4) is for food storage.
- Approximately 15 REPs on a pallet of flour located in rack location (b)(4). Eleven of the (b)(4) cases stored on the pallet contained product with gnawings. While unstacking the pallet, two mice exited from

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gnawed-open product bags stacked on the bottom layer of the pallet and ran west under the north end of aisle (b)(4)

On 01/11/2022, in the northeast corner of the (b)(4) food area, we observed:

- Approximately 30 REPs in and around a pallet containing (b)(4) cardboard cases with twelve 5.6-ounce pouches each of Knorr Chicken Flavor Rice & Pasta Blend, "BEST IF USED BY DEC0822 MUE***L05 10815" stored in rack location (b)(4). This pallet also had nesting material and tunnelling in between the bottom layers 1 and 2 of the pallet and at the top (b)(4) layer. Approximately 20 of the cases on the pallet contained significant rodent gnawings.
- TNTC REPs on and around a pallet containing multiple food products, including two lots of Knorr Pasta Alfredo stored in rack location (b)(4). The first lot, which consisted of (b)(4) cases containing twelve 4.4-ounce packages each, "BEST BY FEB2323MUC," had six rodent gnawed individual packages of product. Product spilled out into the case had fluorescing mammalian urine stains. The second lot, which consisted of (b)(4) cases containing twelve 4.4-ounce packages each, "BEST BY MAR2623MUC," had 4 rodent gnawed individual packages of product.

On 01/11/2022, in the southwest corner of the (b)(4) food area, we observed:

- TNTC REPs on and around a pallet of (b)(4) cases containing twelve 10-ounce bags each of Graffiti Taffy, "20265 BEST BY: 04/01/2022," stored in rack location (b)(4).
- A rat running from the maintenance area east toward food aisle (b)(4) that then turned and ran back toward the maintenance area after running into foot traffic in the aisle.

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On 01/11/2022, in the southeast corner of the (b) (4) food area, we observed:

- TNTC REPs on the floor of rack location (b) (4), underneath of a pallet of Chestnut Hill Self-Rising Flour.

On 01/11/2022 and 01/13/2022, in the northwest corner of the (b) (4) food area, consisting of aisles (b) (4) we observed:

- TNTC REPs on the floor surrounding rack location (b) (4).

On 01/11/2022, in the northeast corner of the (b) (4) food area we observed:

- Multiple (no less than 5) rats climbing up rack scaffolding and through a pallet containing potato chips stored in cardboard cases in rack location (b) (4). This area of the aisle also had a strong odor of rodent excreta and urine.
- TNTC REPs and fluorescing product on a pallet containing a case with (b) (4) 3.63-ounce bags of BiGS Taco Supreme Flavored Sunflower Seeds, "BEST BY OCT 12 2022 5628123021." Two of the (b) (4) bags were opened and product that had spilled into the cardboard case had fluorescing mammalian urine stains. The pallet was stored in rack location (b) (4). The pallets in this location smelled of rodent urine and excreta.

On 01/11/2022 and 01/19/2022, in the southwest corner of the (b) (4) food area we observed:

- TNTC REPs on a pallet containing (b) (4) 24-count packages of Jell-O brand Instant Chocolate Jello, "13 MAY 2023***DB08" stored in rack location (b) (4).

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- Following fumigation, upon entering phase (b) (4) of the warehouse on the southwest corner of food area (b) (4) we observed a strong odor indicative of many dead or decaying animals that permeated throughout aisles (b) (4)

On 01/11/2022 and 01/13/2022, in the southeast corner of the (b) (4) food area we observed:

- Four rats crossing aisle (b) (4) from east to west near the south side of the aisle and two more rats crossing aisle (b) (4) from west to east near the south side of the aisle. Food is stored along the entirety of the floor levels of aisles (b) (4).
- TNTC REPs on a pallet of (b) (4) cases containing twelve 3.53-ounce cans each Beach Cliff Red Herring Fillets, "1089CBXSXX BEST BY MAR 2024" stored in rack location (b) (4). Directly next to this pallet, in rack location (b) (4) was a pallet of (b) (4) cases containing eight 6.5-ounce bags each Brims Butter Popcorn, "Best By: 04/01/2022." One case on this pallet had an open bag of popcorn, approximately 10 REPs, and fluorescing stains on the inside of the case.

On 01/11/2022 and 01/13/2022, in the center of the (b) (4) food area we observed:

- TNTC REPs on and in between the layers of a pallet containing (b) (4) cases of 7-ounce tubs each Italion Pistachio & Vanilla Duo Spread, "BB 05 05 2023 LOT NO 210517" stored in rack location (b) (4). The pallet also contained significant nesting material underneath the first layer of cases at the front of the pallet and between the second and third level of cases in the center of the pallet. Four individual product containers contained gnaw holes. The area surrounding this rack location had a strong odor of rodent urine and excreta.

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During our review of the pest control records, we observed pest reports from your pest control company which document the capture of between 16 and 107 mice for all months of 2020 and from January through June of 2021. Starting in July of 2021 through December 2021, pest control reports for (b) (4) document the presence of between 1 and 31 roof rats inside multiple areas of the facility, including but not limited to aisles where human food is normally stored. Your firm's maintenance team also monitored and tracked rodent captures made in large bait boxes and glue traps placed by your pest control company along the pick-slot level of aisles (b) (4) from 03/29/2021 to 09/17/2021. During this time period, your firm documented over 2300 rodent captures. In January of 2022, your firm acquired a new pest control company and set up new traps from January 7th through January 12th, 2022. During this five-day span, 150 roof rats were captured from your facility. Following fumigation, between the dates of January 16th-January 20th, 2022, from numbers gathered by your firm employees and your pest control company, approximately 1100 rodent carcasses were removed from your facility.

The food products your firm receives, holds, and distributes are routinely distributed to customers in (b) (4) (b) (4).

OBSERVATION 2

You did not maintain your plant in a clean and sanitary condition and keep your plant in repair.

Specifically, during the inspection, we observed:

On 01/11/2022, 01/13/2022, 01/14/2022, and 02/01/2022:

- Spilled foods underneath multiple rack locations, including but not limited to spilled flour at rack

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location (b) (4) located in the southwest corner of food area (b) (4) spilled dog food at rack location (b) (4) located in the southwest corner of food area (b) (4) spilled cereals under rack locations (b) (4) (b) (4), in the southeast corner of food area (b) (4) and (b) (4), in the northeast corner of food area (b) (4)

- The firm's compacter, located on the southwest corner of the shipping area and attached to the outside wall of the facility, has gaps at least 2 inches wide across the entire top and holes ranging in diameter from 1 inch to 12 inches on both the north and south facing sides that penetrate all the way through the sheet metal and can be seen from both inside and outside the building. Additionally, the compacter has a strong odor of rotting garbage that is noticeable both inside and outside the firm at a distance of up to 5 feet away. The compacter has a (b) (4) door for access from inside the firm, located approximately 25 feet from the (b) (4) food area consisting of aisle (b) (4), which is held open during the firm's operational hours unless the attached dumpster is being changed out.
- Multiple dock doors and dock plates in both shipping and receiving areas with gaps ranging in size exposing the facility to the environment, including but not limited to the following examples:
 - Receiving doors (b) (4) and (b) (4) with gaps up to 3 inches in length and 1 inch in height on the left and right sides of the bottoms of the doors.
 - Shipping doors (b) (4) and (b) (4) with gaps running the entirety of each side of the dock plates at least 2 inches in width.
 - Receiving doors (b) (4), (b) (4), and (b) (4) with damage in the bottom center of the doors, leaving gaps at least 6 inches in length and 2 inches in height.
- Multiple holes in rubber sealants and gaps surrounding pipes and wiring exiting the building on the south and east walls.

OBSERVATION 3

You did not keep the grounds around your plant in a condition that would protect against the contamination of food.

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Specifically, during the inspection, we observed:

On 01/13/2022 and 01/14/2022:

- Debris, food trash, and wooden pallet pieces were observed in piles surrounding the compacter and below docks doors on both shipping and receiving area walls of the firm. Trash was piled up to 1.5 feet tall and extended up to 2 feet out from the facility's walls.
- Food trash and other dirt was observed piled below and surrounding the compacter on the west side of the shipping dock.
- Multiple pallets of food product intended for disposal were observed stored approximately 50 feet from the shipping dock and compacter area. Per firm management, pallets are to be placed into dumpsters immediately rather than sitting outside of dumpsters on the ground in the firm's truck-yard. The pallets of food product were noted at 5:00PM on 01/13/2022 and remained in the area until at least 12:00PM on 01/14/2022.

The following observations pertain to animal food products stored and distributed from your facility.

OBSERVATION 4

You did not hold animal food for distribution under conditions that protect against contamination and minimize deterioration.

Specifically, during the inspection, we observed the following:

- On 01/11/2022, 01/13/2022, and 01/14/2022, we observed insanitary conditions in the area of your warehouse where bagged pet foods are stored. The bagged pet foods were held under storage

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conditions with evidence of rodent activity, such as gnaw holes in packaging material, REPs, nesting materials, urine stains, live rodents, and rodent carcasses. These conditions were observed in the center of each of the (b) (4) food areas of your warehouse, consisting of aisles (b) (4) and (b) (4). These conditions were also observed in all four corners and the center of the warehouse. Prior to fumigation, per the inventory list your firm provided, there were (b) (4) individual containers of pet food held in the warehouse.

OBSERVATION 5

You did not take effective measures to exclude pests from your plant and protect against contamination of animal food by pests.

Specifically, during the inspection, we observed:

On 01/11/2022, in the southwest corner of food area (b) (4) we observed:

- Rodent gnawings on seven out of (b) (4) bags of Pedigree High Protein Chicken & Turkey Flavored dog food, "BEST BY 11 29 22 14882KKMO8" stored on a pallet bags in rack location (b) (4) on the southwest corner of food area (b) (4). This pallet also contained TNTC apparent REPs on and around the bags of dog food.

On 01/11/2022, in the small food storage area northeast of food area (b) (4) we observed:

- Approximately 40 REPs on a pallet containing (b) (4) bundles of four 3.15-pound bags of Friskies Tender & Crunchy Combo cat food, "LOT 13341083***BEST BEFORE END NOV 2022" stored in rack location (b) (4). One of the 3.15-pound bags also contained a circular gnaw-hole approximately 1.5 inches in diameter.

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On 01/11/2022, on the northwest side of food area (b) (4) we observed:

- TNTC REPs on and around a pallet containing (b) (4) 16-pound bags of Family Pet Gravy Style Beef Flavored dog food held in rack location (b) (4) on the northwest corner of food area (b) (4)

On 01/13/2022, in the northeast corner of food area (b) (4) we observed:

- TNTC REPs on a pallet containing (b) (4) twelve-pound bags of Purina Friskies Surfin' & Turfin' Favorites dry cat food, "1274108***L05," "BEST BY APR 2023" stored in rack location (b) (4) on the northeast corner of food area (b) (4). Three bags on the lowest layer of the pallet also contained gnaw holes ranging from 2 inches to 4 inches in diameter.

On 02/01/2022, 02/07/2022, and 02/09/2022, on the west side of the small food storage area located northeast of food area (b) (4) we observed:

- Apparent bird droppings covering an area of flooring 1.5 feet wide and 3 feet long off the northwest end of aisle (b) (4). A dead apparent bird was seen caught in bird netting overtop of this area. We observed an employee mop the area on 02/01/2022 at the request of firm management. On 02/09/2022, we observed new bird droppings covering the same area as observed on 02/01/2022. Aisle (b) (4) is primarily used for storage of pallets containing large bags of animal food.

During our review of the pest control records, we observed pest reports from your pest control company which document the capture of between 16 and 107 mice for all months of 2020 and from January through June of 2021. Starting in July of 2021 through December 2021, pest control reports for (b) (4) document the presence of between 1 and 31 roof rats inside multiple areas of the facility, including but not limited to aisles where animal food is normally stored. Your firm's maintenance team also monitored and tracked rodent

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captures made in large bait boxes and glue traps placed by your pest control company along the floor level of racks (b) (4) from 03/29/2021 to 09/17/2021. During this time period, your firm documented over 2300 rodent captures. In January of 2022, your firm acquired a new pest control company and set up new traps from January 7th through January 12th, 2022. During this five-day span, 150 roof rats were captured from your facility. Following fumigation, between the dates of January 16th-January 20th, 2022, from numbers gathered by your firm employees and your pest control company, approximately 1097 rodent carcasses were removed from your facility.

The food products your firm receives, holds, and distributes are routinely distributed to customers in (b) (4) (b) (4).

The following observations pertain to drug products stored and distributed from your facility.

OBSERVATION 6

The responsibilities and procedures applicable to the quality control unit are not in writing and fully followed.

Specifically,

- Your firm failed to implement appropriate and timely corrective action to ensure that product that may be injurious to health due to potential contamination by rodent urine and excreta and/or had been chewed or gnawed by rodents, or may have been subjected to filth conditions such as dirt and debris, was not distributed to your stores.

SEE REVERSE OF THIS PAGE	EMPLOYEE(S) SIGNATURE Lauren R Brady, Investigator Michael L Jones, Investigator Margaret M Annes, Investigator Preston B Hoover, Investigator Jocelyn C Turner, Investigator - Dedicated Device Cadre	<p align="center"> <small>Lauren R Brady Investigator Signed By: 2002865057 Date Signed: 02-11-2022 10:46:18</small> <input checked="" type="checkbox"/> </p>	DATE ISSUED 2/11/2022

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
FOOD AND DRUG ADMINISTRATION**

DISTRICT ADDRESS AND PHONE NUMBER 1201 Main Street, Suite 7200 Dallas, TX 75202 (214) 253-5200 Fax: (214) 253-5314	DATE(S) OF INSPECTION 1/11/2022-2/11/2022*
	FEI NUMBER 3004286071

NAME AND TITLE OF INDIVIDUAL TO WHOM REPORT ISSUED
Christopher R. Murabito, General Manager

FIRM NAME Family Dollar Distribution Inc.	STREET ADDRESS 1800 Family Dollar Pkwy
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CITY, STATE, ZIP CODE, COUNTRY West Memphis, AR 72301-2974	TYPE ESTABLISHMENT INSPECTED Distributor
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Your firm was aware of an increased presence of rodents in the Distribution Center (DC) since at least January 2020. Per your General Manager, on October 26, 2021, when a fire drill was conducted, dozens of rats could be seen running around the facility due to the loud and sustained sound of the fire alarm. At some time during October 2021, your firm stopped using the breakroom and Inventory Control Center (ICC) room located West of Dock Door (b) (4) on the North side of the building due to the significant foul stench/odor of rodents in the facility.

Your firm lacks a system for receiving and tracking reports from your stores of potentially contaminated product received from the Distribution Center (DC). However, your firm was able to provide some emails dated January 8, 10, 12, and 13, 2022 containing reports from various stores serviced by your Distribution Center of product that was received with rodent excreta pellets and/or that was gnawed/chewed, a report of a "live large rat" found in a box received, and a report of a large rat jumping out of a pallet received from the Distribution Center.

Your firm continued to ship products, including drug products, to stores up until January 13, 2022, when fumigation of the facility occurred.

- Your firm did not remove drugs products from your facility prior to fumigation as outlined in the Applicator Manual for the (b) (4) ® gas fumigant used.

Examples of drug products distributed by your facility include Over-the-Counter (OTC) products such as various Ibuprofen products, Infant and Children's Tylenol, Extra Strength Tylenol Rapid Release Gels, Omeprazole products, hand sanitizer, cough, cold and flu products and antihistamines.

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OBSERVATION 7

Buildings used in the manufacture, processing, packing or holding of drug products are not maintained in a clean and sanitary condition and free of infestation by rodents, birds insects, and other vermin.

Specifically, your firm has documentation since at least January 2020 of rodents (mice and/or rats) within your facility. Your firm's maintenance team also monitored and tracked rodent captures made in large bait boxes and glue traps placed by your pest control company along the pick-slot level of aisles (b) (4) from 03/29/2021 to 09/17/2021. During this time period, your firm documented over 2300 rodent captures. In January of 2022, your firm acquired a new pest control company and set up new traps from January 7th through January 12th, 2022. During this five-day span, 150 roof rats were captured from your facility. Your firm performed a fumigation on January 14-16, 2022, and over 1100 dead rats have so far been "harvested" post-fumigation. In addition, we saw several dead mice and rats inside and outside the warehouse as well as a foul odor/stench coming from several places within the facility that is indicative of a dead and decaying animal. We also saw evidence of rodent activity to include rodent excreta pellets and rodent hair. For example,

- Rodent activity could be seen (rodent excreta pellets) in various areas within the warehouse and in and on several pallets of products to include drugs. For example,
 - Rodent excreta pellets were observed on the case boxes and a pallet containing lot #Z21M044 of Vagisil Maximum Strength Anti-Itch Crème. There was a foul stench/odor indicative of a dead and decaying animal in the pallet of clothing/apparel in the slot directly below where this drug product was stored (Slot #(b) (4)).
 - Rodent excreta pellets were observed on the case boxes and pallet containing lot #1LE2264 of GoodSense brand Omeprazole Delayed Release Tablets 20mg (42 tablets/box) located in Slot #(b) (4) .

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- One (1) rodent excreta pellet was observed on a case of Lot #13461707C2 of Crest Outlast Mint Toothpaste (5.4oz tube) in Slot #(b) (4).
- Rodent excreta pellets were observed on a pallet containing Batch #0545989 of Swan brand Medicated Chest Rub in Slot #(b) (4).
- Rodent excreta pellets were observed on several cases of lot #3261LZ of Listerine Total Care Freshmint Anticavity Fluoride Mouthwash located in Slot #(b) (4).
- We observed dead rodents (mice and rats) in various sections inside and outside the warehouse. Some had been there for some time (body desiccated) and/or were more recently deceased. These include:
 - On 02/01/2022 we observed one (1) large dead rat near Slot #(b) (4) in the (b) (4) room where hand sanitizer was observed stored.
 - On 02/07/2022, we saw a dead rat between the two conveyor belts on a section of the old conveyor system that ran through Aisle (b) (4) (Upper West Side Belt).
 - On 02/01/2022 we saw a dead mouse between Slot #s (b) (4) and (b) (4).
 - On 02/02/2022, we observed a dead rodent near Slot #(b) (4).
 - On 02/07/2022, we observed two (2) dead rats along the North wall just to the West of Dock Door (b) (4).
- On 02/1, 4 & 7/2022, we noted a foul stench/odor coming from a section of the machinery for the old conveyor system located across from Aisle (b) (4) that was indicative of a dead and decaying animal.
- On 02/4 & 7/2022, we noted a foul stench/odor coming from Slot #s (b) (4) & (b) (4) in the Repack Area of Aisle (b) (4) that was indicative of a dead and decaying animal. Rodent hair (b) (1)(E)

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(b) (7)(E) in the area directly under the cartons containing lot #1LE1990A of Good Sense Brand Ibuprofen (250 coated tablets) and lot #AJM011 of Children's Tylenol.

- On 02/07/2022, we observed evidence of rodent activity in and around a breakroom and old ICC (Inventory Control Center) room located on the North side of the building and just to the West of Dock Door (b) (4). This included a strong foul odor/stench of dead and decaying rodents, rodent pellets, and evidence of rodents nesting. Your firm stopped using these rooms in October 2021 due to the strong odor/stench of rodents.
- On 02/07/2022, we observed two (2) dead birds inside the facility. One was on the East side of the mezzanine level under part of the old conveyor system, and one was in a net at the upper level of some racks in Aisle (b) (4), just South of the shipping docks. We also observed bird droppings near Slot #(b) (4) (b) (4), which is below area where dead bird was seen in the net.

Your firm has no written procedures for the cleaning of the Distribution Center, to include the racks where all products, including drug products, are stored prior to shipment to stores. Dirt and debris was observed built up in, on and under the rafters and shelves, including shelving in the Repack Area of Aisle (b) (4) where many drug products are stored.

OBSERVATION 8

Buildings used in the holding of a drug product are not maintained in a good state of repair.

Specifically, during our walk-through of the facility on 01/19-21/2022 and 02/01-02, 4, 7, 8 & 9/2022, we observed the following.

- Overhead doors located in various parts of the receiving and shipping areas had gaps where light could be seen coming from the bottom of the door. In addition, gaps and light could be seen in and around the dock plates/levelers located adjacent to the overhead doors. These gaps were big enough to allow rodents and other pests to enter the facility. These doors include but are not limited to Dock Doors (b) (4),

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(b) (4), (b) (4), (b) (4), (b) (4), (b) (4), (b) (4), (b) (4), (b) (4), (b) (4), (b) (4) and (b) (4).

- Your firm has remnants of an old system that was used to pick products from the warehouse and convey them to the shipping area. This system was decommissioned sometime during the end of 2019 and/or beginning of 2020 however, it has not been completely dismantled and removed and has become a harborage area for rodents. The system is in disrepair and is rusting. In addition, there are cobwebs, dirt, dust and debris that has built up under and around the conveyor system in the mezzanine level of the warehouse.
- Shelving in the warehouse has dirt and debris built up in, on and under the rafters and shelves, including shelving in the Repack Area of Aisle (b) (4) where many drug products are stored.
- The trash compactor near Door (b) (4) is in disrepair with parts that have been rusted through creating openings where rodents and other pests can enter the facility. There was trash and debris in and around the trash compactor and a dead rodent was observed on 01/21/2022 just outside the compactor.
- The "(b) (4)" system that is used to carry re-usable plastic totes into the repack areas in Aisles (b) (4) where drugs and other products are placed for shipment to stores had rusted platforms where the totes are carried up to the pick level as well as rust along the (b) (4) used to (b) (4). Dirt and debris have built up under the conveyor that moves these totes from the pick lines to the lower level for palletizing and shipment to stores.
- On 01/21/2022 and 02/01/2022, we walked the perimeter of the warehouse and noted the following:
 - Trash and debris can be seen around receiving and shipping dock doors, including trash and debris under the dock leveler.

Work Order DC202-1892008 dated 03/10/2021 for Door (b) (4) noted "dock plate at door (b) (4) would not go down all the way, the front flap was sticking and had too much trash in it". This is

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one of the doors where "dunnage", including empty totes, is returned from stores and offloaded into the warehouse.

- Active ant hills could be seen in various locations on the south and east side of the building.
- At various locations where there are open pipes that are part of the fire suppression system where water is released during testing of the system, we noted significant erosion to include erosion around cement slabs outside of exit doors and near the foundation of the building.
- Holes could be seen around electrical outlets and other places in the cement wall.
- There were numerous empty trailers that were rusted and/or had doors left open in the Truck Yard that could provide potential harborage for pests. A desiccated carcass of a dead rodent could be seen in one trailer (#(b) (4)).
- Open trash bins with garbage, pallets and debris that could provide harborage for pests were in the Truck Yard. A recently deceased rat was observed outside the open trash receptacles on 02/01/2022. On 01/21/2022, we saw popcorn and other debris strewn outside the same trash receptacle.

OBSERVATION 9

Equipment used in the manufacture, processing, packing or holding of drug products is not of appropriate design to facilitate operations for its cleaning and maintenance.

Specifically, racks in Repack Aisles (b) (4) which are used to store cases of individual retail units to include drug products, are not of an appropriate design to facilitate cleaning underneath the racks. The racks are approximately (b) (4) feet deep. We observed dirt and debris in the entire area under the racks, as well as

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(b) (7)(E) rodent hair under Slot #s (b) (4) & (b) (4) where cartons containing lot #1LE1990A of Good Sense Brand Ibuprofen (250 coated tablets) and lot #AJM011 of Children's Tylenol are stored.

OBSERVATION 10

Written procedures are not established for the cleaning and maintenance of equipment, including utensils, used in the manufacture, processing, packing or holding of a drug product.

Specifically, your firm has re-usable plastic totes that are used to ship individually picked retail units to your stores, including drug products. These totes can be stored at the retail stores outside near trash dumpsters for (b) (4) before being returned to the Distribution Center. Your firm has also received reports from stores of product being shipped from your Distribution Center with rodent excreta pellets and/or that was gnawed/chewed. Photos from these reports show some of these products inside of the totes.

Your firm does not have any written procedures for handling the return of these totes to your facility to ensure rodents and other pests do not enter your facility via this route. Your firm does not have written procedures for the cleaning and sanitization of these totes. Your firm does not clean all totes or sanitize any tote before being re-used.

OBSERVATION 11

Drug products are not stored under appropriate conditions of temperature and humidity so that their identity, strength, quality, and purity are not affected.

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Specifically, your firm does not monitor nor control temperature or humidity within your warehouse. Your firm stores drug products on various levels within the warehouse where temperatures can exceed (b) (4) °F at the floor level during the summer months and reach higher temperatures in the upper levels of the warehouse.

Your Facility Manager stated he has seen temperatures that can be as high as (b) (4) °F in the upper parts of the Distribution Center using (b) (4). He stated he does not document when he checks temperatures, and your firm has no written procedure regarding this practice.

We observed several drug products that were labeled with storage temperatures of 20-25°C (68-77°F) with some stating to “protect from moisture”, “avoid high humidity” and/or “avoid excessive heat”. These products include Extra Strength Tylenol Rapid Release Gelcaps, Family Wellness brand Maximum Strength Cold & Flu softgels, and Good Sense brand Omeprazole Delayed Release Tablets 20mg.

OBSERVATION 12

Distribution records do not contain the lot or control number of drug product.

Specifically, your firm does not document in your inventory control system the lot numbers of drug products received by your facility. In addition, your firm does not document the lot numbers of drug products that are shipped/distributed from your facility to your stores.

***DATES OF INSPECTION**

1/11/2022(Tue), 1/13/2022(Thu), 1/14/2022(Fri), 1/19/2022(Wed), 1/20/2022(Thu), 1/21/2022(Fri), 2/01/2022(Tue), 2/02/2022(Wed), 2/03/2022(Thu), 2/04/2022(Fri), 2/07/2022(Mon), 2/08/2022(Tue), 2/09/2022(Wed), 2/10/2022(Thu), 2/11/2022(Fri)

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Preston B Hoover
Investigator
Signed By: Preston B. Hoover -S
Date Signed: 02-11-2022 10:46:57

Margaret M Annes
Investigator
Signed By: Margaret M. Annes -S
Date Signed: 02-11-2022 10:48:25

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The observations of objectionable conditions and practices listed on the front of this form are reported:

1. Pursuant to Section 704(b) of the Federal Food, Drug and Cosmetic Act, or
2. To assist firms inspected in complying with the Acts and regulations enforced by the Food and Drug Administration.

Section 704(b) of the Federal Food, Drug, and Cosmetic Act (21 USC 374(b)) provides:

"Upon completion of any such inspection of a factory, warehouse, consulting laboratory, or other establishment, and prior to leaving the premises, the officer or employee making the inspection shall give to the owner, operator, or agent in charge a report in writing setting forth any conditions or practices observed by him which, in his judgment, indicate that any food, drug, device, or cosmetic in such establishment (1) consists in whole or in part of any filthy, putrid, or decomposed substance, or (2) has been prepared, packed, or held under insanitary conditions whereby it may have become contaminated with filth, or whereby it may have been rendered injurious to health. A copy of such report shall be sent promptly to the Secretary."